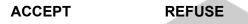# Hotelverse.

HOTELVERSE TECHNOLOGIES, as responsible for the website, informs you that this website uses its own and third party cookies to collect information that helps us to optimize your visit to the website. You can accept or refuse cookies by clicking on "accept" or "refuse", as well as obtain more information and configure your preferences HERE.

ACCEPT   **REFUSE**

We provide users with this cookie policy, where they can find all the details about the use of cookies on our website. We advise users to visit this cookie policy frequently, as it may be updated at any time.

WHO?		HOTELVERSE TECHNOLOGIES, S.L., with C.I.F. B-09798729, and registered office at Carrer Cirugians i Barbers, 25, Edificio A, Planta 1 - 07009 Palma de Mallorca (Spain).
WHAT?		Cookies are small files that are installed on the user's computer when the user accesses a website.
WHICH ONES?		The types of cookies used on the website are as follows: See below.
WHY AND WHAT FOR?		The purposes of each of the cookies used are as follows: See below.
WHEN?		Your personal data will be retained for as long as necessary to achieve the purpose for which they were collected. In the case of cookies that require your prior consent, the data will be retained as long as you do not revoke your consent.
WHERE?		The controller may need to transfer your data to third parties, when using third party cookies, always with the aim of achieving the proposed purposes. If for any reason international data transfers are made outside the European Union, you will be informed beforehand and your consent will be requested for this purpose.

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HOW?	You can allow or block cookies, as well as delete your browsing data from the browser you are using. Consult the options and instructions provided by your browser to do so. Please note that if you accept third-party cookies, you must delete them from your browser options.

Who is responsible for your data?

It is possible that personal user data may be collected through a cookie. HOTELVERSE TECHNOLOGIES, S.L., with C.I.F. B-09798729, and registered office at Carrer Cirugians i Barbers, 25, Edificio A, Planta 1 - 07009 Palma de Mallorca (Spain), is responsible for the collection and processing of this data.

What are cookies?

Cookies are small files that are installed on the user's computer when the user accesses a website. Cookies allow, among other things, to store and retrieve information about the browsing habits of a user or their equipment and, depending on the information they contain and the way they use their equipment, depending on the type of cookie and the information they collect, they can be used to recognise the user.

Types of cookies

a) Depending on the entity that manages the cookies:

- Own cookies: these are those that are sent to the user's device or terminal from our equipment or domain, and are also managed by ourselves, as owners and editors of this website.

- Third-party cookies: are those that are sent to the user's device or terminal from a computer or domain that is not managed by ourselves, but by a third party that will process the information obtained through the cookies.

b) Depending on the shelf life:

- Session cookies: these are cookies that collect and store data when the user accesses the website and cease to exist once the user leaves the website.

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- Persistent cookies: these are cookies that have a duration determined in time by the data controller. The retention time can vary from a few minutes to several years. They are used to save and retrieve certain parameters each time the user visits the website.

c) According to their purpose:

- Technical cookies: these are essential and strictly necessary for the correct functioning of the website and the use of the different options or services that we offer. For example, those used to maintain the session, manage response time, performance or validation of options, use security elements, share content with social networks, etc.

- Personalisation cookies: these are cookies that allow the user to specify or personalise certain features of the website. For example, defining the language, regional configuration or type of browser.

- Analysis cookies: these allow us to monitor and analyse user behaviour on our website in order to create browsing profiles and find out user preferences. They are usually used to measure user activity in order to improve the service we offer based on the results we obtain. For example, an analytical cookie would be used to monitor the geographical areas of greatest interest to a user, which is the most popular product or service, etc.

- Advertising cookies: these are cookies that allow us to manage advertising space on websites.

- Behavioural advertising cookies: these cookies enable the management of advertising spaces on our website. The function of these cookies is to store information on user behaviour on our website, in order to subsequently display personalised advertising.

What cookies do we use?

Specifically, we use cookies from the following third parties for the purposes specified:

Cookie	Purpose
__Secure-1PAPISID	Cookies necessary for the use of the options and services of the website. They expire after one year.

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Secure-1PSID Secure-1PSIDTS Secure-3PSIDCC Secure-3PSIDTS AEC	As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
_ga_PV2TD5XMMX moove_gdpr_popup	Own cookies necessary for the use of the options and services of the website. They expire in one year.
_GRECAPTCHA	Cookies necessary for the use of the options and services of the website. Expires after seven days. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
SEARCH_SAMESITE	SameSite prevents the browser from sending this cookie along with cross-site requests. The main objective is to mitigate the risk of cross-origin information leakage. It also provides some protection against cross-site request forgery attacks. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
CONSENT	Google cookie consent tracker. Expires after eight months. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE

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1P_JAR	These cookies are set through embedded youtube videos. They record anonymous statistical data on, for example, how many times the video is played and the settings that are used for playback. Expires in one month. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
_ga	Own cookie, which allows users to be identified. It expires after two years. These cookies store a unique identifier in order to recognise you on future visits to the website. As a result, we need your consent to install them. ACCEPT REFUSE
__Secure-3PAPISID Secure-3PSID	These cookies are used to deliver adverts more relevant to you and your interests. They expire in one year. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
APISID HSID SAPISID	Download certain Google tools and save certain preferences, for example, the number of search results per page or the activation of the SafeSearch filter. Adjust the ads that appear in Google search. Expire in one year

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SID SSID SIDCC	As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
DV NID	These cookies are used to collect website statistics and track conversion rates and personalisation of Google ads. They expire after 7 months. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE
OTZ	Aggregate analysis of site visitors. Expires after days. As Google may transfer data internationally, we need your consent to install them. ACCEPT REFUSE

How to disable or delete cookies?

The controller provides users with the relevant cookie settings panel. Thanks to this panel, users can accept or refuse each and every one of the cookies on the site, both individually and collectively.

Similarly, users may, at any time, disable or delete the cookies listed above by configuring the browser options used on their device or terminal. Users should bear in mind that, if they reject or delete the browsing cookies for the website, we will not be able to maintain their preferences and some of its features will not be operational, so we will not be able to offer them personalised services and

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every time they browse our website we will have to ask them again for their authorisation to use cookies.

Below are links to information on how to activate your preferences in the main browsers:

- [Cookie settings for Google Chrome](#)
- [Cookie settings for Mozilla Firefox](#)
- [Cookie settings for Internet Explorer](#)
- [Cookie settings for Safari](#)

To whom will your data be communicated?

In general, user data collected through cookies on this website will not be transferred to third parties.

However, due to the use of third party cookies, it is possible that the data collected may be transferred outside the European Union, as these cookies may be hosted outside the European Economic Area.

These cookies, which may be hosted outside the EU, are managed by:

- Google, whose Cookie Policies can be consulted at the following links: https://developers.google.com/analytics/devguides/collection/analyticsjs/cookies-user-id?hl=es ; https://safety.google/privacy/privacy-controls/.

Profiling?

We also inform you that the responsible party does not intend to carry out profiling with the data collected through the cookies used on the website.

If they were to be implemented in the future, users would be informed in advance and asked for their consent.

Further information

If you have any questions about how we use cookies, and they are not answered in this Cookie Policy, please send us your comments by emailing hello@hotelverse.tech.

If you need more information about the use of cookies by websites, you can consult the [Law 34/2002, of 11 July, on information society and e-commerce](#)

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services and the Guide on the Use of Cookies published by the Data Protection Agency.

You can also go to the Your Online Choices where, in addition to finding useful information, you can set your third-party advertising cookie preferences on a provider-by-provider basis.