

Hotelverse.

DATA PROTECTION POLICY

This Data Protection Policy refers to both the Data Protection Policy of the website <https://www.hotelverse.tech/> and the HOTELVERSE project Data Protection Policy.

Data protection policy of <https://www.hotelverse.tech/>

1. Introduction

This is the privacy policy of <https://www.hotelverse.tech/>. This document explains the policies for the collection, use and disclosure of personal information and applies to this website, unless expressly stated otherwise.

2. Identification of the parties

The entity that owns the domain <https://www.hotelverse.tech/> is:

HOTELVERSE TECHNOLOGIES, S.L., with NIF ES B0978729, domiciled at 07009 Palma (Majorca), Carrer Cirugians i Barbers, number 25, Building A, Floor 1. You can contact hello@hotelverse.tech. Likewise, you can contact your data protection delegate at hello@hotelverse.tech

3. Information we collect and how we use it

All personal data collected will be treated confidentially by the owner of the website, of Spanish nationality, as part of the developer of the HOTELVERSE TECHNOLOGIES, S.L. project.

In the contact form on the home page, we will collect the details of people who want to register to leave us a message. It can be to work with us, to ask us a question, to become a partner, to offer us a service, etc. We need to collect your details so that we can respond and contact you.

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Who can contact us?

- Owner / Founder / Partner
- General Manager
- Front Office Manager
- Revenue Manager
- Consultant
- Other

What type of enquiry can you make?

- Customer Service
- Partnership
- Price / Sales

The second form which can be found in a Google form will be a Lead Request Form for "Ambassadors" where you should enter your details and the details of the hotel group / hotels you would like to apply to become a "Qualified Customer" according to HOTELVERSE TECHNOLOGIES, S.L. Terms and Conditions SaaS Ambassador Agreement. We need to collect your details so that we can respond and contact you.

4. Data communication

The personal data collected through this website will not be transferred to third parties, except legal obligation imposed on the Data Controller.

5. International data transfer

Personal data collected through this website will not be transferred to any other country or international organization outside the European Economic Area.

6. Storage period

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The data of webmaster users will be kept as long as the professional relationship between the parties is maintained or as long as there are legal responsibilities attributable to the Data Controller.

7. Rights' Exercise

You can exercise the following rights:

A) Right of access.

To find out if the data controller is treating your personal data or not.

B) Right of rectification.

To obtain the rectification of your personal data when they are inaccurate.

C) Right of deletion, cancellation or right to be forgotten.

To request the deletion of your personal data.

D) Right of opposition.

To oppose the person responsible for processing your personal data.

F) Right to limit your treatment

To limit the processing of your personal data by the data controller.

G) Right not to be the subject of a decision based on automated processing.

8. Security measures

The owner of the website adopts the necessary technical and organizational measures to guarantee the security of personal data and to prevent their alteration, loss, treatment or unauthorized access, taking into account the state of the technology, the nature of the data and the risks to which they are exposed. The Page has the SSL Certificate (Secure Socket Layer), in order to guarantee the security in the transmission of data between your browser and our Page.

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The secure server establishes a connection so that the information is transmitted encrypted, which ensures that it is only intelligible for the user's device and that of the Page. In this way, when using the SSL protocol, it is guaranteed:

- That the user is communicating their data to the server center of the Page and not to any other.
- That between the user and the Page the data is transmitted encrypted, avoiding its possible reading or manipulation by third parties.
- To verify that you are in a safe environment, you can:
- Verify that the Page address begins with https://
- Check that a lock icon appears in the address bar of your browser.

9. Changes in the Data Protection Policy

The owner of the website can modify this Privacy Policy without prior notification, so we ask you to review it frequently. If such changes materially affect their use or disclosure of personal information already in their possession, you will be asked to accept the new version of this Privacy Policy as amended. Changes and clarifications will be effective immediately upon your first use of our website upon posting on our website.

10. Contact us

If you wish to: access, correct, modify or delete any personal information we have about you, register a complaint, or simply want more information, contact the co-controllers at the addresses mentioned at the beginning of this document.

In the event that you consider it appropriate, you can file a claim with the Spanish Agency for Data Protection, as Control Authority.

www.aepd.es

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A) HOTELVERSE project data protection policy

1. Introduction

This is HOTELVERSE privacy policy. This document explains HOTELVERSE policies for the collection, use and disclosure of personal information and applies to this website, unless expressly stated otherwise.

2. Information we collect and how we use it

Your participation in HOTELVERSE makes it necessary to register and fill in forms on the Website.

Through them, it provides us with the necessary data for the development of the project. Except for those that require your explicit consent, the contact form fields marked with an asterisk (*) are considered mandatory fields. If you do not provide them, it will not be possible to meet your request.

The information provided by the user, expressly and unequivocally voluntarily, within the framework of the HOTELVERSE project will be processed in order to carry out the project.

Other purposes are the processing of your data for registration in this Platform that allows the interrelation with the co-responsible parties.

The data may be processed to send you information about the development of the project. As well as directing surveys in order to improve our quality processes in services.

You have the right to object and, in accordance with your request, HOTELVERSE will stop processing information, except when I) it is processed to perform an existing contract II) it is processed to comply with a legal obligation III) HO-

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TELVERSE can demonstrate compelling legitimate grounds for the processing that override your interests, rights and freedoms; or IV) is necessary for the establishment, exercise or defense of legal claims.

In accordance with the provisions of article 21.2 LSSICE, if you do not wish to receive this information, you can unsubscribe at any of the email addresses provided, indicating “unsubscribe from HOTELVERSE communications”.

3. Data communication

We may disclose your personal information if we are required to do so by law or if you violate our terms of service.

Authorities that legally request it in fiscal, judicial, data protection control authorities, control of European funds, etc.

The co-responsible parties guarantee that access to your personal information will be restricted to HOTELVERSE and his collaborators, the Research Ethics Committee and the promoter’s monitors and auditors, who will be subject to the duty of secrecy inherent to their profession, when required. Require, in order to verify the data and procedures of the project, but always maintaining the confidentiality of these in accordance with current legislation.

4. International data transfer

In any case, the co-controllers will not transfer personal information to countries outside the European Union for which the European Commission has not issued an adequacy decision, if the appropriate or adequate safeguards are not provided. Where applicable, you may contact the joint controllers (see contact information provided at the beginning of this document) to obtain a copy of the appropriate or suitable safeguards provided in relation to transfers to countries outside the European Union.

5. Storage period

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The registration and contact data will be kept for the duration of the relationship and its deletion will not be requested.

6. Rights' Exercise

You can exercise the following rights:

A) Right to withdraw your consent at the time you deem appropriate.
You can withdraw your consent for the processing of your personal data at any time without affecting the treatment that has been carried out previously.

B) Right of access.
To find out if the data controller is treating your personal data or not.

C) Right of rectification.
To obtain the rectification of your personal data when they are inaccurate.

D) Right of deletion, cancellation or right to be forgotten.
To request the deletion of your personal data.

E) Right of opposition.
To oppose the person responsible for processing your personal data.

F) Right to limit your treatment.
To limit the processing of your personal data by the data controller.

G) Right of portability.
To receive your personal data in a structured format and transmit it to another data controller.

H) Right not to be the subject of a decision based on automated processing.
So that profiles cannot be made with your data or decisions based solely on automated processing.

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How you can withdraw your consent

If you have given your consent to the processing of your personal data, you can withdraw it at any time here:

<https://www.hotelverse.tech/wp-content/uploads/2023/02/cookies-policy.pdf>.

In this case, the co-controllers may require you to prove your identity before registering said withdrawal. The withdrawal of your consent will take effect from that moment and may not affect the legality of the treatment based on your consent before said withdrawal.

7. Security measures

The Joint Controllers adopt the necessary technical and organizational measures to guarantee the security of personal data and to prevent their alteration, loss, treatment or unauthorized access, taking into account the state of the technology, the nature of the data and the risks to which they are exposed.

The Page has the SSL Certificate (Secure Socket Layer), in order to guarantee the security in the transmission of data between your browser and our Page.

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<https://www.aepd.es>

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